

Getting Started with Liine

Call Recording Set-up

(~2 weeks)

Liine automatically records and analyzes your new patient calls to provide performance data and help you build accountability



Setup Call

30min call with:
- Management



Call Recording
Go-Live

No call needed! We handle this internally

Onboarding

(~5 weeks)

Your Liine account manager will walk you through your reporting dashboard, provide phone messaging training, and show you and your staff how to use the platform to generate more revenue



Data Review

60min call with:
- Management



Messaging
Kick-off

60min call with:
- Management
- Staff



Messaging
Follow-up 1

30min call with:
- Management
- Staff



Messaging
Follow-up 2

30min call with:
- Management
- Staff

Customer Success

We have ongoing data review calls with your management team to help maximize results



Ongoing
Data Reviews

30min calls with:
- Management